THE ROLE OF SUPPORT SERVICES IN AN EFFECTIVE INFECTION CONTROL PROGRAM

JUAN FLORES

HAPPY INTERNATIONAL INFECTION PREVENTIONIST DAY!





SUPPORT SERVICES, UNM HOSPI1

Support Services

Materials Management

- Central Supply
- Courier Service
- General Stores
- Inventory Control
- Linen and Scrubs
- Mailroom
- Pyxis

Value Analysis

- Surgical Services
- Stock and Non-Stock
- Inventory Control













SUPPORT SERVICES, UNM HOSPI1

Support Services

Food and Nutrition

Café Ristra
Catering
Patient Kitchen
Behavioral Health Kitchens
Dietitians











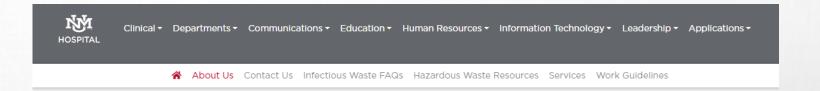
SUPPORT SERVICES, UNM HOSPI1

Support Services



Environmental Services

- UNM Main Hospital
- UNM Operating Team
- Adult Behavioral Health
- Pediatric Behavioral Health
- Carrie Tingley Hospital
- UNMH (Off Site) Clinics



About Us

Environmental Services is often referred to as housekeeping or janitorial services, environmental services is a term used exclusively in healthcare. However, EVS workers are called EVS technicians that are highly trained non-clinical staff to ensure a safe environment for patients, visitors, and staff.

Mission

Environmental Services (EVS) is trained support staff which provides a high-level disinfection in an efficient and effective manner. EVS workers heavily influence the overall healthcare experience and safety. EVS serves the community to prevent infections and reducing the spread of Hospital Associated Infections.

Vision

The vision of Environmental Services is to foster a university-wide culture of safety and regulatory compliance for the overall protection of human health, the environment and New Mexico community.



APIC STRATEGIC PLAN

- CHAMPION THE SCIENTIFIC ADVANCEMENT AND PRACTICE OF INFECTION PREVENTION AND CONTROL
 - PRIORITIZE, PROMOTE, AND SUPPORT INFECTION PREVENTION RESEARCH
 - ADVANCE RESEARCH COMPETENCY AMONG IP PROFESSIONALS
 - DEVELOP AND DISSEMINATE EVIDENCE-BASED BEST PRACTICE GUIDANCE FOR INFECTION PREVENTION AND CONTROL
- ELEVATE INFECTION PREVENTIONISTS AS ESSENTIAL ADVOCATES, LEADERS, AND EXPERTS
 - ENGAGE AND INFLUENCE KEY LEADERS ON THE VALUE OF THE IPC FIELD AND PROFESSION
 - STRENGTHEN LEADERSHIP CAPABILITIES TO ENHANCE THE INFLUENCE OF IPS
 - MODERNIZE IP STAFFING GUIDANCE TO INFLUENCE EMPLOYERS
 - INFLUENCE THE POLICY AND REGULATORY ENVIRONMENT TO ADVANCE INFECTION PREVENTION
- FOSTER DEVELOPMENT OF THE NEXT GENERATION INFECTION PREVENTION AND CONTROL WORKFORCE
 - DEVELOP AND PROMOTE PATHWAYS TO ENTER THE FIELD OF IPC
 - DEVELOP A NATIONALLY RECOGNIZED CAREER ADVANCEMENT PATHWAY
 - DEVELOP STRATEGIES TO ATTRACT NEW TALENT
 - DEVELOP STRATEGIES TO RETAIN EXISTING IPS



A DIFFERENT LENS















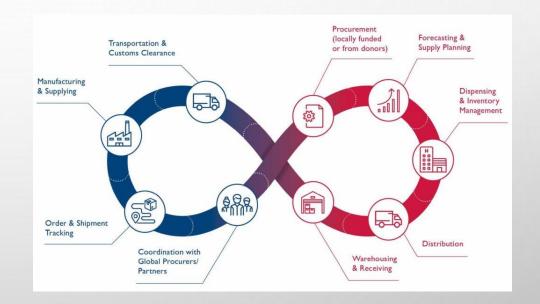
PLAN IN ACTION

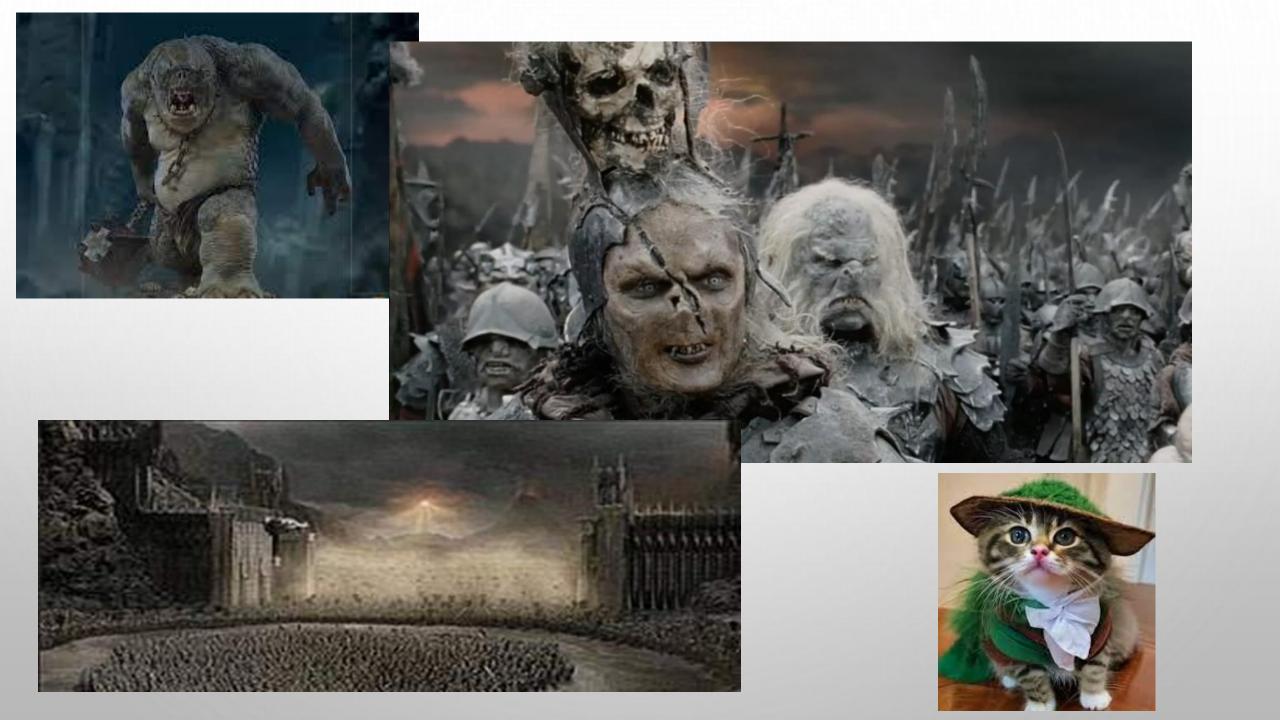
- CHAMPION THE SCIENTIFIC ADVANCEMENT AND PRACTICE OF INFECTION PREVENTION AND CONTROL
 - WHEN YOU GIVE VOICE TO THOSE DOING THE WORK, THE BENEFIT MULTIPLIES
 - A SEAT AT THE TABLE DEVELOPS AND EMBOLDENS COMPETENCY
 - GIVE US "THE WHY" AND "THE HOW" AND LET US COOK!
- ELEVATE INFECTION PREVENTIONISTS AS ESSENTIAL ADVOCATES, LEADERS, AND EXPERTS
 - GRASSROOTS BUY-IN SPEAKS LOUDLY BECAUSE KEY LEADERS SEE THE CHANGE
 - WE BELIEVE IN YOU AND WHAT WE CAN DO TOGETHER (OUTCOMES)
 - KAIZEN
 - DUH! IT MAKES SENSE SO LET'S DO IT THIS WAY!
- FOSTER DEVELOPMENT OF THE NEXT GENERATION INFECTION PREVENTION AND CONTROL WORKFORCE
 - DEVELOP AND PROMOTE PATHWAYS TO ENTER THE FIELD OF IPC
 - DEVELOP A NATIONALLY RECOGNIZED CAREER ADVANCEMENT PATHWAY
 - DEVELOP STRATEGIES TO ATTRACT NEW TALENT
 - DEVELOP STRATEGIES TO RETAIN EXISTING IPS



SUPPORT SERVICES ENGAGED, WHAT LOOKS LIKE:

- VALUE ANALYSIS
 - PRODUCT STANDARDS COMMITTEE
 - VENDOR RELATIONSHIPS AND VETTING OF ENHANCED ORE NEW PRODUCTS
- MATERIALS
 - TO THE DOCK
 - WITH COURIERS
 - DISTRIBUTION
 - PYXIS MANAGEMENT
- FOOD AND NUTRITION
 - OPERATIONAL PRACTICES IN FOOD PRODUCTION
 - DISTRIBUTION
 - MAINTAINING THE ENVIRONMENT
- RETAIL
 - OPERATIONAL PRACTICES IN FOOD PRODUCTION
 - DISTRIBUTION
 - MAINTAINING THE ENVIRONMENT





AND ... EVS, WHAT LOOKS LIKE:

- ENVIRONMENTAL SERVICES
 - STANDARD OF WORK FOR ALL CLEANING
 - HYDROGEN PEROXIDE AERATION TREATMENT
 - HID PROCESSES
 - BED BUG IDENTIFICATION AND RESPONSE
 - ATP SWABBING
 - COVID RESPONSE SUPPORT
 - COLLABORATION AS WE BUILD TOGETHER



THE RIGHT TOOLS FOR THE JOB

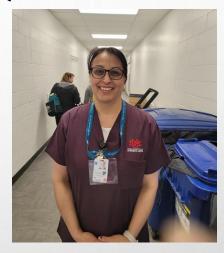
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frame, daar, daar coddie, autride dispenser and daar knab in	inrido bod platform area, raire Est Side bod ra Raire heedboord & footboord to highest posit	Report In area	Entrad hed to appropriate bright & langest position	Clear insertials are a soluble of some abservation window, door from	•		Step 2: Deface calceins the casm:	Galber and remone leasts and wante, late to unite
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Step 3: Cleaning the nationt room	Wipe battam of bed plotform and top of bed fr	appropriate disinfrutant Galber all appropriate applies [Disposable]	taure hed exilled	Step 1; Cleaning the patient com	Prevage og eraframa mills dininfratant		Galber appropriate supplies [disposable if seeded]	Relaca la casa, das appropriale PPE
Knack on door and use "AIDET" for how elevating	Stinzide had platform area, raise 2ndaide had	the same the same to all one in total continuous to all one in accounts		infraliants mosts in miled stilling, and least in appropriate	inner kankildane plate		Candani Proper Hand Hagiran	Warking from alrea la dirigia e alaukuiar ar
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Canduct proper hand hygiene R.	Releare braker and return bed to wall location	Candani proper hand bagirar	Halleron: wipe lop, all niden, and necesse, from head to fool	Conduct proper hand beginne	Light suillabre		Plant a Castina "unt floor" signal refrance	Seas and Spot aleas similar soil from low loost a
	Lower bed to original position & lower bed rail			Seastfull for opille, debein, or alsian landron and disinfeed If applicable: Maneus auctains, if sailed saling EVS approxime for	Paper Issael dispessers		Clear immediale area unlaide of enum; observation window, door	Wipr: window Irdgen, door bandlen, nonpoler wa
		Dan appropriate PPE (H-35, Faurabield or quagles, quant and	Delank malleron from platform annhorn and fold malleron	remail and replacement	Reninstance Rails		frame, door, door maddie, malaide dispensee and door book	alaliane, light suitabre, abaire, aide lables, ann
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C. DIFF (CLOSTRIDIODES DIFFICILE)

I.P.S ENGAGED EVS TEAMS

- UNDERSTAND WHAT IT IS
- UNDERSTAND THE RISK
- TEACH HOW TO PREVENT IT
- INVOLVE TEAM TO COLLABORATE, REVIEW PROCESS
- SOAP VS GEL
- DISPOSABLE SUPPLY USE
- ADDITIONAL ENHANCED CLEANING
- ATTENTION TO THE PERIPHERY AREAS
- TWICE DAILY CLEANING

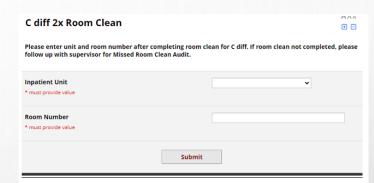
Inpatient Unit	Room Number	Status	1st Clean	2nd Clea
	Wednesday,	March 6, 2024		
P E-D Inpt (EDIP)	MEC-09	CDiff Positive Test		
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	
UH5-W	0550-01	CDiff Positive Test	x	
UH7-S	0718-01	CDiff Positive Test	х	
Inpatient Unit	Room Number	Status	1st Clean	2nd Clea
	Thursday, M	larch 7, 2024		
P Adult Admit Unit (AAUP)	06-A	CDiff Positive Test	x	
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	х
UH3-E	0330-01	CDiff Positive Test	x	x
UH5-W	0550-01	CDiff Positive Test	x	x
Inpatient Unit	Room Number		1st Clean	2nd Clea
	Friday, Ma			
P Adult Admit Unit (AAUP)	06-A	CDiff Positive Test	×	
P MOICU (MCIP)	2816-19	CDiff Positive Test		x
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test		x
IH3-F	0330-01	CDiff Positive Test		x
IH5-W	0550-01	CDiff Positive Test		×
Inpatient Unit	Room Number		1st Clean	
inpatient onit	Saturday, M		15t Clean	ziiu ciea
P MCICLI (MCIP)	2816-19	CDiff Positive Test	u .	
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test		x
IH3-F	0330-01	CDiff Positive Test		x
UH4-S	0421-01	CDiff Positive Test		x
Inpatient Unit	Room Number		1st Clean	
inpatient onit	Sunday, Ma		1St Clean	2nd Clea
P MCICU (MCIP)	2816-19	CDiff Positive Test		
	4501-01	CDiff Positive Test		x
P OB Spec Care (HRMP)		CDiff Positive Test		x
UH3-E	0330-01			х
UH4-S	0421-01	CDiff Positive Test	1st Clean	х
Inpatient Unit	Room Number	Status	1st clean	2nd Clea
	Monday, Ma			
P MCICU (MCIP)	2816-19	CDiff Positive Test		
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test		x
UH3-E	0330-01	CDiff Positive Test		х
UH4-S	0421-01	CDiff Positive Test		х
UH5-W	0557-01	CDiff Positive Test		x
Inpatient Unit	Room Number		1st Clean	2nd Clea
	Tuesday, Ma			
P MOICU (MOIP)	2816-19	CDiff Positive Test		x
		CDiff Positive Test	Disc	narged
P OB Spec Care (HRMP)	4501-01			
	0330-01 0421-01	CDiff Positive Test CDiff Positive Test	x	x x

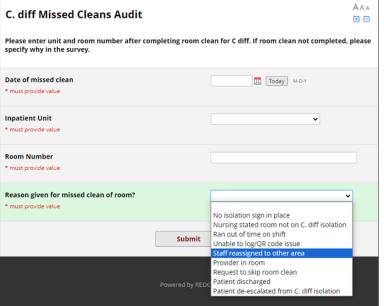




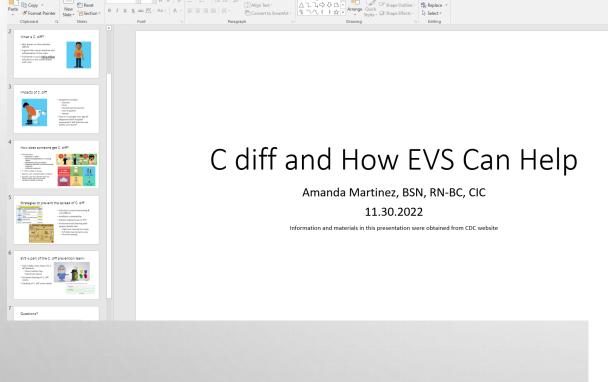
X2 ROOM CLEANING

- LITERATURE REVIEW IDENTIFIED THAT CLEANLINESS OF THE ENVIRONMENT IS ONE OF THE BIG FACTORS THAT PLAY A PART IN INFECTION TRANSMISSION
- X2 ENVIRONMENTAL CLEANING IN ADDITION TO HTC BY NURSING STAFF
- HOW TO IDENTIFY ROOMS TO BE CLEANED DAILY BROWN REPORT TO HELP EVS
 IDENTIFY ALL ROOMS ON CONTACT DIARRHEA ISOLATION (C DIFF POSITIVE RESULT, C DIFF
 TEST ORDERED, C DIFF RESULT PENDING)
- HOW TO VALIDATE PRACTICE/TRACKING OF X2 ROOM CLEANING REDCAP TOOL
- PDSA WITH EVS LEADERSHIP TO IDENTIFY CHALLENGES/GAPS
- EDUCATION FOR EVS WHAT IS C DIFF, WHY IS THE WORK WE ARE DOING IMPORTANT
- EVS LEADERSHIP TOOL TO FOLLOW UP ON MISSED CLEANS TO IDENTIFY CHALLENGES/GAPS- FROM THESE IDENTIFIED GAPS, PROVIDED EDUCATION, STARTED TO INCLUDE WEEKEND CREW. SAW IMPROVEMENTS





INFECTION PREVENTION ENGAGEMENT WITH EVS



EVS is part of the C. diff prevention team!

- Twice daily room cleans for C. diff patients
 - Brown Isolation Sign
 - Daily Brown Report
- Terminal cleaning of C. diff rooms
- Tracking of C. diff room cleans



1)	Inpatient Unit	
	* must provide value	
2)	Room Number	
	* must provide value	

Please enter unit and room number after completing room clean for C diff

INCLUSIVE LEADERSHIP

INCLUSIVE LEADERS:

- ENCOURAGE AND VALUE
- THEY PROVIDE RECOGNITION
- THEY EMBRACE DIVERSITY
- BUILD TRUST
- ALLOW FOR DISSENT, WHICH BUILDS INNOVATION



SPECIAL THANKS TO

- UNM HOSPITAL SUPPORT SERVICES TEAM
- UNM HOSPITAL INFECTION PREVENTION AND CONTROL DEPARTMENT (IPCD)
 - DR. MEGHAN BRETT
 - SHAMIMA SHARMIN
 - JESSIE PINELLO
 - AMANDA MARTINEZ
 - NICOLE BLANKMAN
 - KELLY YAPLE

AND TO YOU ALL, THANK YOU!