

The background of the slide is a light gray gradient with several realistic water droplets of various sizes scattered across it. The droplets have highlights and shadows, giving them a three-dimensional appearance. The text is centered in the middle of the slide.

THE ROLE OF SUPPORT SERVICES IN AN EFFECTIVE INFECTION CONTROL PROGRAM

JUAN FLORES

HAPPY INTERNATIONAL INFECTION PREVENTIONIST DAY!





HOSPITAL

SUPPORT SERVICES, UNM HOSPITAL

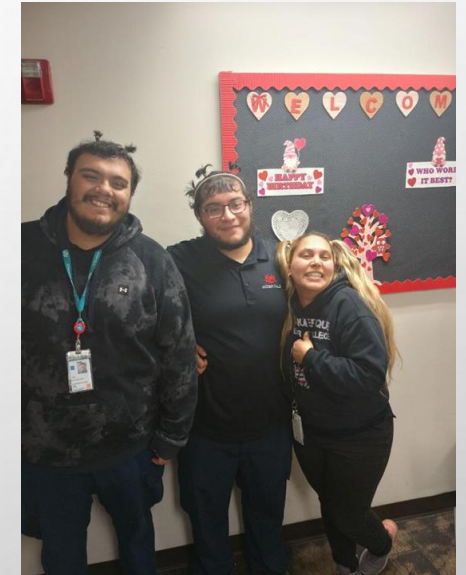
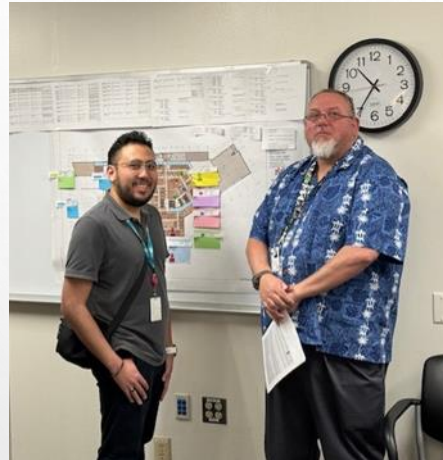
Support Services

Materials Management

- Central Supply
- Courier Service
- General Stores
- Inventory Control
- Linen and Scrubs
- Mailroom
- Pyxis

Value Analysis

- Surgical Services
- Stock and Non-Stock
- Inventory Control





HOSPITAL

SUPPORT SERVICES, UNM HOSPITAL

Support Services

Food and Nutrition

Café Ristra

Catering

Patient Kitchen

Behavioral Health Kitchens

Dietitians

Retail

Caring Cups

Gift Shops





HOSPITAL

SUPPORT SERVICES, UNM HOSPITAL

Support Services



Environmental Services

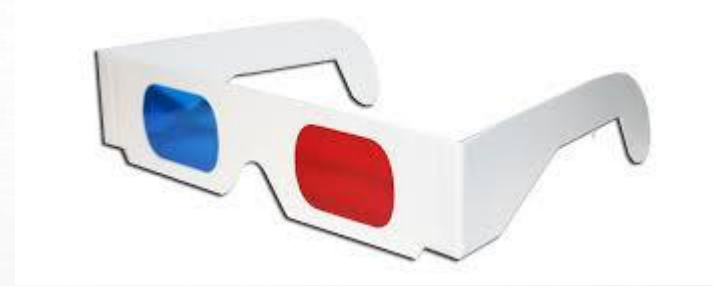
- UNM Main Hospital
- UNM Operating Team
- Adult Behavioral Health
- Pediatric Behavioral Health
- Carrie Tingley Hospital
- UNMH (Off Site) Clinics

The screenshot shows the UNM Hospital website. The top navigation bar includes links for Clinical, Departments, Communications, Education, Human Resources, Information Technology, Leadership, and Applications. Below this is a secondary navigation bar with links for Home, About Us, Contact Us, Infectious Waste FAQs, Hazardous Waste Resources, Services, and Work Guidelines. The main content area features a heading for 'About Us' followed by a paragraph explaining that Environmental Services is often referred to as housekeeping or janitorial services, but is a term used exclusively in healthcare. Below this is a 'Mission' section stating that Environmental Services (EVS) is trained support staff which provides a high-level disinfection in an efficient and effective manner. The 'Vision' section states that the vision of Environmental Services is to foster a university-wide culture of safety and regulatory compliance for the overall protection of human health, the environment and New Mexico community.

APIC STRATEGIC PLAN

- **CHAMPION THE SCIENTIFIC ADVANCEMENT AND PRACTICE OF INFECTION PREVENTION AND CONTROL**
 - PRIORITIZE, PROMOTE, AND SUPPORT INFECTION PREVENTION RESEARCH
 - ADVANCE RESEARCH COMPETENCY AMONG IP PROFESSIONALS
 - DEVELOP AND DISSEMINATE EVIDENCE-BASED BEST PRACTICE GUIDANCE FOR INFECTION PREVENTION AND CONTROL
- **ELEVATE INFECTION PREVENTIONISTS AS ESSENTIAL ADVOCATES, LEADERS, AND EXPERTS**
 - ENGAGE AND INFLUENCE KEY LEADERS ON THE VALUE OF THE IPC FIELD AND PROFESSION
 - STRENGTHEN LEADERSHIP CAPABILITIES TO ENHANCE THE INFLUENCE OF IPS
 - MODERNIZE IP STAFFING GUIDANCE TO INFLUENCE EMPLOYERS
 - INFLUENCE THE POLICY AND REGULATORY ENVIRONMENT TO ADVANCE INFECTION PREVENTION
- **FOSTER DEVELOPMENT OF THE NEXT GENERATION INFECTION PREVENTION AND CONTROL WORKFORCE**
 - DEVELOP AND PROMOTE PATHWAYS TO ENTER THE FIELD OF IPC
 - DEVELOP A NATIONALLY RECOGNIZED CAREER ADVANCEMENT PATHWAY
 - DEVELOP STRATEGIES TO ATTRACT NEW TALENT
 - DEVELOP STRATEGIES TO RETAIN EXISTING IPS

A DIFFERENT LENS



PLAN IN ACTION



- **CHAMPION THE SCIENTIFIC ADVANCEMENT AND PRACTICE OF INFECTION PREVENTION AND CONTROL**

- **WHEN YOU GIVE VOICE TO THOSE DOING THE WORK, THE BENEFIT MULTIPLIES**
- **A SEAT AT THE TABLE DEVELOPS AND EMBOLDENS COMPETENCY**
- **GIVE US “THE WHY” AND “THE HOW” AND LET US COOK!**

- **ELEVATE INFECTION PREVENTIONISTS AS ESSENTIAL ADVOCATES, LEADERS, AND EXPERTS**

- **GRASSROOTS BUY-IN SPEAKS LOUDLY BECAUSE KEY LEADERS SEE THE CHANGE**
- **WE BELIEVE IN YOU AND WHAT WE CAN DO TOGETHER (OUTCOMES)**
- **KAIZEN**
- **DUH! IT MAKES SENSE SO LET’S DO IT THIS WAY!**

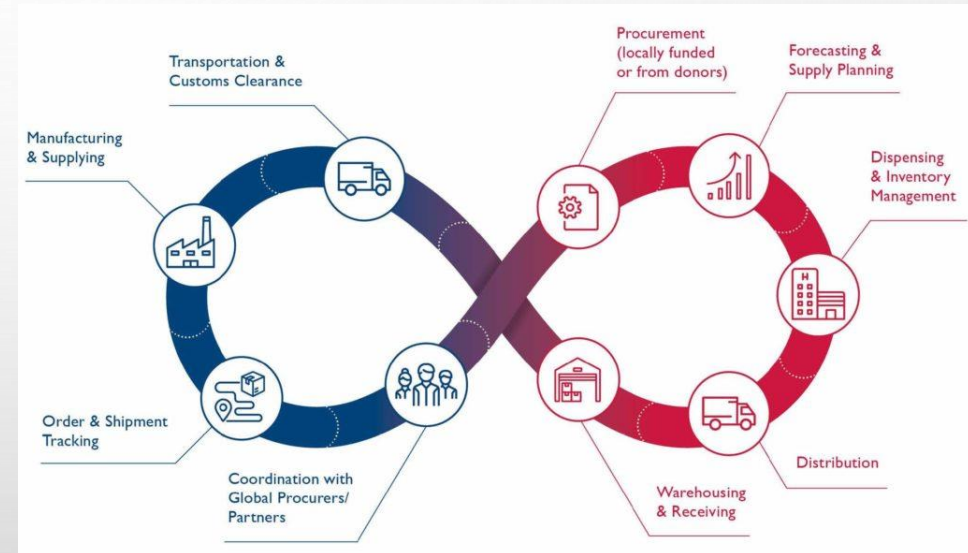
- **FOSTER DEVELOPMENT OF THE NEXT GENERATION INFECTION PREVENTION AND CONTROL WORKFORCE**

- **DEVELOP AND PROMOTE PATHWAYS TO ENTER THE FIELD OF IPC**
- **DEVELOP A NATIONALLY RECOGNIZED CAREER ADVANCEMENT PATHWAY**
- **DEVELOP STRATEGIES TO ATTRACT NEW TALENT**
- **DEVELOP STRATEGIES TO RETAIN EXISTING IPS**



SUPPORT SERVICES ENGAGED, WHAT LOOKS LIKE:

- VALUE ANALYSIS
 - PRODUCT STANDARDS COMMITTEE
 - VENDOR RELATIONSHIPS AND VETTING OF ENHANCED OR NEW PRODUCTS
- MATERIALS
 - TO THE DOCK
 - WITH COURIERS
 - DISTRIBUTION
 - PYXIS MANAGEMENT
- FOOD AND NUTRITION
 - OPERATIONAL PRACTICES IN FOOD PRODUCTION
 - DISTRIBUTION
 - MAINTAINING THE ENVIRONMENT
- RETAIL
 - OPERATIONAL PRACTICES IN FOOD PRODUCTION
 - DISTRIBUTION
 - MAINTAINING THE ENVIRONMENT





AND ... EVS, WHAT LOOKS LIKE:

- ENVIRONMENTAL SERVICES
 - STANDARD OF WORK FOR ALL CLEANING
 - HYDROGEN PEROXIDE AERATION TREATMENT
 - HID PROCESSES
 - BED BUG IDENTIFICATION AND RESPONSE
 - ATP SWABBING
 - COVID RESPONSE SUPPORT
 - COLLABORATION AS WE BUILD TOGETHER

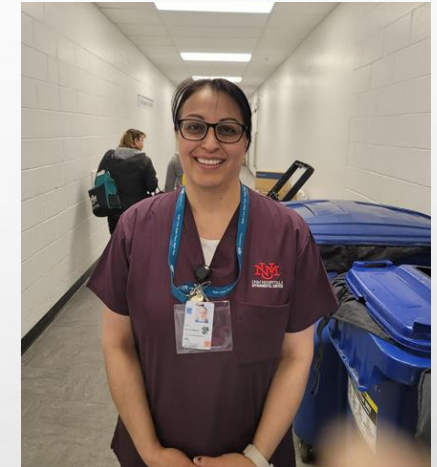


C. DIFF (CLOSTRIDIODES DIFFICILE)

I.P.S ENGAGED EVS TEAMS

- UNDERSTAND WHAT IT IS
- UNDERSTAND THE RISK
- TEACH HOW TO PREVENT IT
- INVOLVE TEAM TO COLLABORATE, REVIEW PROCESS
- SOAP VS GEL
- DISPOSABLE SUPPLY USE
- ADDITIONAL ENHANCED CLEANING
- ATTENTION TO THE PERIPHERY AREAS
- TWICE DAILY CLEANING

Inpatient Unit	Room Number	Status	1st Clean	2nd Clean
Wednesday, March 6, 2024				
P E-D Inpt (EDIP)	MEC-09	CDiff Positive Test		
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	
UH5-W	0550-01	CDiff Positive Test	x	
UH7-S	0718-01	CDiff Positive Test	x	
Thursday, March 7, 2024				
P Adult Adm Unit (AAUP)	06-A	CDiff Positive Test	x	
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	x
UH5-W	0550-01	CDiff Positive Test	x	x
Friday, March 8, 2024				
P Adult Adm Unit (AAUP)	06-A	CDiff Positive Test	x	
P MICU (MICU)	2816-19	CDiff Positive Test	x	x
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	x
UH5-W	0550-01	CDiff Positive Test	x	x
Saturday, March 9, 2024				
P MICU (MICU)	2816-19	CDiff Positive Test	x	
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	x
UH4-S	0421-01	CDiff Positive Test	x	x
Sunday, March 10, 2024				
P MICU (MICU)	2816-19	CDiff Positive Test	x	x
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	x
UH4-S	0421-01	CDiff Positive Test	x	x
Monday, March 11, 2024				
P MICU (MICU)	2816-19	CDiff Positive Test		
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test	x	x
UH3-E	0330-01	CDiff Positive Test	x	x
UH4-S	0421-01	CDiff Positive Test	x	x
UH5-W	0557-01	CDiff Positive Test	x	x
Tuesday, March 12, 2024				
P MICU (MICU)	2816-19	CDiff Positive Test	x	x
P OB Spec Care (HRMP)	4501-01	CDiff Positive Test		Discharged
UH3-E	0330-01	CDiff Positive Test	x	x
UH4-S	0421-01	CDiff Positive Test	x	x
UH5-W	0557-01	CDiff Positive Test	x	x



X2 ROOM CLEANING

- LITERATURE REVIEW IDENTIFIED THAT CLEANLINESS OF THE ENVIRONMENT IS ONE OF THE BIG FACTORS THAT PLAY A PART IN INFECTION TRANSMISSION
- X2 ENVIRONMENTAL CLEANING IN ADDITION TO HTC BY NURSING STAFF
- HOW TO IDENTIFY ROOMS TO BE CLEANED – DAILY BROWN REPORT TO HELP EVS IDENTIFY ALL ROOMS ON CONTACT DIARRHEA ISOLATION (C DIFF POSITIVE RESULT, C DIFF TEST ORDERED, C DIFF RESULT PENDING)
- HOW TO VALIDATE PRACTICE/TRACKING OF X2 ROOM CLEANING REDCAP TOOL
- PDSA WITH EVS LEADERSHIP TO IDENTIFY CHALLENGES/GAPS
- EDUCATION FOR EVS – WHAT IS C DIFF, WHY IS THE WORK WE ARE DOING IMPORTANT
- EVS LEADERSHIP TOOL TO FOLLOW UP ON MISSED CLEANS TO IDENTIFY CHALLENGES/GAPS- FROM THESE IDENTIFIED GAPS, PROVIDED EDUCATION, STARTED TO INCLUDE WEEKEND CREW. SAW IMPROVEMENTS

C diff 2x Room Clean

Please enter unit and room number after completing room clean for C diff. If room clean not completed, please follow up with supervisor for Missed Room Clean Audit.

Inpatient Unit
* must provide value

Room Number
* must provide value

Submit

C. diff Missed Cleans Audit

Please enter unit and room number after completing room clean for C diff. If room clean not completed, please specify why in the survey.

Date of missed clean
* must provide value

Inpatient Unit
* must provide value

Room Number
* must provide value

Reason given for missed clean of room?
* must provide value

Submit

Powered by REDCap

No isolation sign in place
Nursing stated room not on C. diff isolation
Ran out of time on shift
Unable to log/QR code issue
Staff reassigned to other area
Provider in room
Request to skip room clean
Patient discharged
Patient de-escalated from C. diff isolation

INFECTION PREVENTION ENGAGEMENT WITH EVS

The screenshot shows a PowerPoint slide with the following content:

- Slide 2: What is C. diff?**
 - Also known as Clostridiaceae
 - Bacteria
 - A germ that causes diarrhea and inflammation of the colon
 - Transmission to occur **person-to-person** and **contact with the environment**
- Slide 3: Impacts of C. diff**
 - Symptoms include:
 - Diarrhea
 - Fever
 - Blood in stool
 - Stomach pain
 - Older or young people are at greatest risk
 - 1 out of 10 people over age 65 are hospitalized for C. diff infection the world over annually
- Slide 4: How does someone get C. diff?**
 - Person-to-person
 - Contact with the environment
 - Food
 - Water
 - Air
 - Contact with animals
 - Contact with insects
 - Contact with plants
 - Contact with soil
 - Contact with dust
 - Contact with feces
 - Contact with urine
 - Contact with sweat
 - Contact with tears
 - Contact with saliva
 - Contact with mucus
 - Contact with blood
 - Contact with pus
 - Contact with vomit
 - Contact with feces
 - Contact with urine
 - Contact with sweat
 - Contact with tears
 - Contact with saliva
 - Contact with mucus
 - Contact with blood
 - Contact with pus
 - Contact with vomit
- Slide 5: Strategies to prevent the spread of C. diff**
 - Hand hygiene
 - Contact tracing
 - Isolation
 - Environmental cleaning
 - Terminal cleaning
 - Disinfection
 - Antimicrobial stewardship
 - Patient education
 - Staff education
 - Infection control
 - Public health
 - Research
 - Policy development
 - Quality improvement
 - Surveillance
 - Evaluation
 - Implementation
 - Sustainability
 - Innovation
 - Collaboration
 - Leadership
 - Communication
 - Culture change
 - System redesign
 - Process improvement
 - Risk management
 - Patient safety
 - Quality of care
 - Access to care
 - Health equity
 - Community engagement
 - Patient and family engagement
 - Care coordination
 - Care transitions
 - Care integration
 - Care redesign
 - Care innovation
 - Care transformation
 - Care excellence
 - Care innovation
 - Care transformation
 - Care excellence
- Slide 6: EVS is part of the C. diff prevention team!**
 - Twice daily room cleans for C. diff patients
 - Terminal cleaning of C. diff rooms
 - Tracking of C. diff room cleans
- Slide 7: Questions?**

C diff and How EVS Can Help

Amanda Martinez, BSN, RN-BC, CIC

11.30.2022

Information and materials in this presentation were obtained from CDC website

EVS is part of the C. diff prevention team!

- Twice daily room cleans for C. diff patients
 - Brown Isolation Sign
 - Daily Brown Report
- Terminal cleaning of C. diff rooms
- Tracking of C. diff room cleans



C diff 2x Room Clean

Please enter unit and room number after completing room clean for C diff.

1) Inpatient Unit	<input type="text"/>
<small>* must provide value</small>	
2) Room Number	<input type="text"/>
<small>* must provide value</small>	
<input type="button" value="Submit"/>	

INCLUSIVE LEADERSHIP

INCLUSIVE LEADERS:

- ENCOURAGE AND VALUE
- THEY PROVIDE RECOGNITION
- THEY EMBRACE DIVERSITY
- BUILD TRUST
- ALLOW FOR DISSENT, WHICH BUILDS INNOVATION



SPECIAL THANKS TO

- UNM HOSPITAL SUPPORT SERVICES TEAM
- UNM HOSPITAL INFECTION PREVENTION AND CONTROL DEPARTMENT (IPCD)
 - DR. MEGHAN BRETT
 - SHAMIMA SHARMIN
 - JESSIE PINELLO
 - AMANDA MARTINEZ
 - NICOLE BLANKMAN
 - **KELLY YAPLE**

**AND TO YOU ALL,
THANK YOU!**